GoodbyePaper HelloFreedom

IntelliChief for Insurance Policy Administration

Better Manage the Policy Lifecycle

Whether you're Property & Casualty, Life, Health, Fraternal, HMO or other, your insurance policy administration system manages everything to do with policies and is the crucial part of your operation. Policies comprise much more than meets the eye. Documents arrive every day, from a host of sources. Your Policy Administration solution generates quotes, renewals, endorsements, cancellations, reinstatements, and various other documents. However, additional documentation arrives from underwriting, billing, and even from the policy holder. IntelliChief serves as a central repository for all these documents and more. Regardless of the origination or file format, IntelliChief captures this information at the point of entry, and manages the document lifecycle accordingly.

Consolidate Policy Information

Documents and information flows into your office every day through a variety of different formats. IntelliChief easily handles not just the physical paper but also e-mails, faxes, and electronic files that come across employee desks across different departments and perhaps even multiple offices. IntelliChief captures and relates the documents in real time eliminating the delay in processing of those documents to control the processing and archiving based on your business rules. No more lost files or lost productivity with snail's pace processing or lost productivity through employee absenteeism. The existing data silos become a thing of the past, allowing all authorized employees access to the same, current information in real time.

Eliminate the Bottlenecks

IntelliChief's robust workflow engine allows processes that are currently manual to become paperless and automated. Employees can be notified when a particular document for a pending renewal arrives. Reinstatements can be reviewed in real time across multiple departments/locations. Furthermore, the electronic trail created by the workflow engine is visible by authorized users, and guarantees your compliance with industry regulations, compliance and audits.

Content Enable your Policy Administration System

Eliminate the need for IT to custom develop integrations, updates, and bug fixes. IntelliChief integrates to any Policy Administration system in a matter of minutes. Using our best in class integration technology, IntelliChief can be accessed from cloud applications, traditional client software, and even green screen applications. IntelliChief allows end users to decide what documents they need to access, and from what screens. With a few mouse clicks, the integration is configured, and the employee can get back to work, accessing critical information directly from their core application screens.

Get the Whole Picture

From any document, representatives can access the entire policy

history with a simple mouse click. Need to explain why a policy was cancelled? Access the bills, cancellation notices, and e-mail correspondence with a mouse click. These documents can even be resent to the policy holder with a few keystrokes. Greater visibility into policy details does not have to involve hours of research!

Bullet Proof Evidence

Documentation critical to the policy lifecycle is often time sensitive, and contains sensitive information. With IntelliChief's advanced audit control, every stage of the document lifecycle is logged, and every review or approval is accounted for. Time and date logs prove when documents were received and when decisions were approved. These logs reside with every document in IntelliChief for the entire lifecycle of the file.

IntelliChief
Paperless Process Management

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KEY FEATURES OF INTELLICHIEF

Easy Routing and Archival
With multiple tools for application integration, IntelliChief has easy tools for setting up the rules for processing, relating and archiving your key business documents. Form business rules to approvals and management overrides, IntelliChief is the single tool for ensuring compliance to all your company's policies.

Automated E-mail Capture
Not just paper-based document capture, IntelliChief captures the email body and attachment to automatically start business process for processing and archiving the information within the email providing a foolproof way to manage workload.

OCR/ICR
IntelliChief takes paper documents, extracts and verifies the information contained within the documents to begin the processing of the document itself. Used to connect and relate documents to your ERP application, the ORC/ICR capability allows the user to manage transactions by exception rather than manually keying every saving valuable time and money.

iPad, Android Tablet and Thin Client Support
While IntelliChief can be accessed directly from your iSeries ERP application, documents can now be accessed from a browser, Apple iPAd, Android tablet, or vertually any other mobile device. Whether your users are walking the floor or running through the airport, documents are only a few keystrokes away!

Interactive External Database Lookup
A breakthrough IntelliChief technology used to auto-index documents to improve business document processing accuracy. This feature is great for automatically looking up Vendor Number, PO Number or GL Code to eliminate human errors by mis-coding a document. Combined with IntelliChief's "autofill" technology, users will quickly become highly efficient in processing documents.

System i ERP Application Integration
With IntelliChief, documents can be extended beyond your organization with our APIs and Web Service Calls, allowing access through customer and vendor portals. Now documents are sercurely available 24x7 for greater vendor/customer satisfaction.

About IntelliChief
IntelliChief is the leading provider of enterprise-class Document Management and Workflow solutions. With decades of expertise in the market and seamless integration with leading ERP software, IntelliChief takes companies of all sizes paperless with a typical ROI of less than one year. Users can create, capture, manage, archive, retrieve, and distribute mission-critical documents directly from their familiar ERP screens, eliminating the need for filing cabinets, storage facilities, fax machines, copiers, and paper files.

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